



the results company

ASK US ABOUT  
OUR ACCELERATED  
FIELD SERVICE PACKAGE

#### Benefits

- Deliver a proactive service
- Obtain a 360 degree view of customer assets
- Optimise scheduling with AI
- Ensure a first time fix resolution
- Increase customer satisfaction

#### Achieve up to:

- 25% equipment uptime
- 35% improvement in engineer productivity
- 33% reduction in drive time

*Manage your customers, people & assets with connected cloud field service*

## Microsoft Dynamics 365 Field Service from HSO

**We have seen a rapid change in how organisations need to evolve their field service operation over the last few years. The changes needed to make faster decisions, adapt to transform service delivery and use technology to enhance the customer experience are fuelling service transformation.**

### We know Field Service

Our customers recognise service to be a true differentiator, and they work with HSO to transform relationships with their customers by offering outcome-based business models that embrace technology and enable them to move forward and have a competitive edge. Using the Microsoft Dynamics 365 Field Service platform, we empower our customers to anticipate their customer challenges and act quickly.

With over 30 years' experience of providing connected and intuitive customer engagement solutions, HSO can work with you to support your transformation, help turn your service operations into a profitable revenue centre and delight your customers.

Visit [www.hso.com/fieldservice](http://www.hso.com/fieldservice)

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