

The logo for Hso, consisting of the letters 'Hso' in a bold, sans-serif font.

the results company

A blurred background image of a woman in a white shirt pointing at a world map. The map is overlaid with a white outline of the world's continents. Other people are visible in the background, also blurred.

# ***Your Leading Global Implementation and 24/7 Managed Services Support Partner***

FACTSHEET



## *The importance of a truly global partner*

***We know how important it is to have a truly global technology partner. As an international company, you need to ensure control and consistency in the rollout of your projects. You need to know that you can rely on efficient processes, proper program management and sound support across your business- wherever your offices are located.***

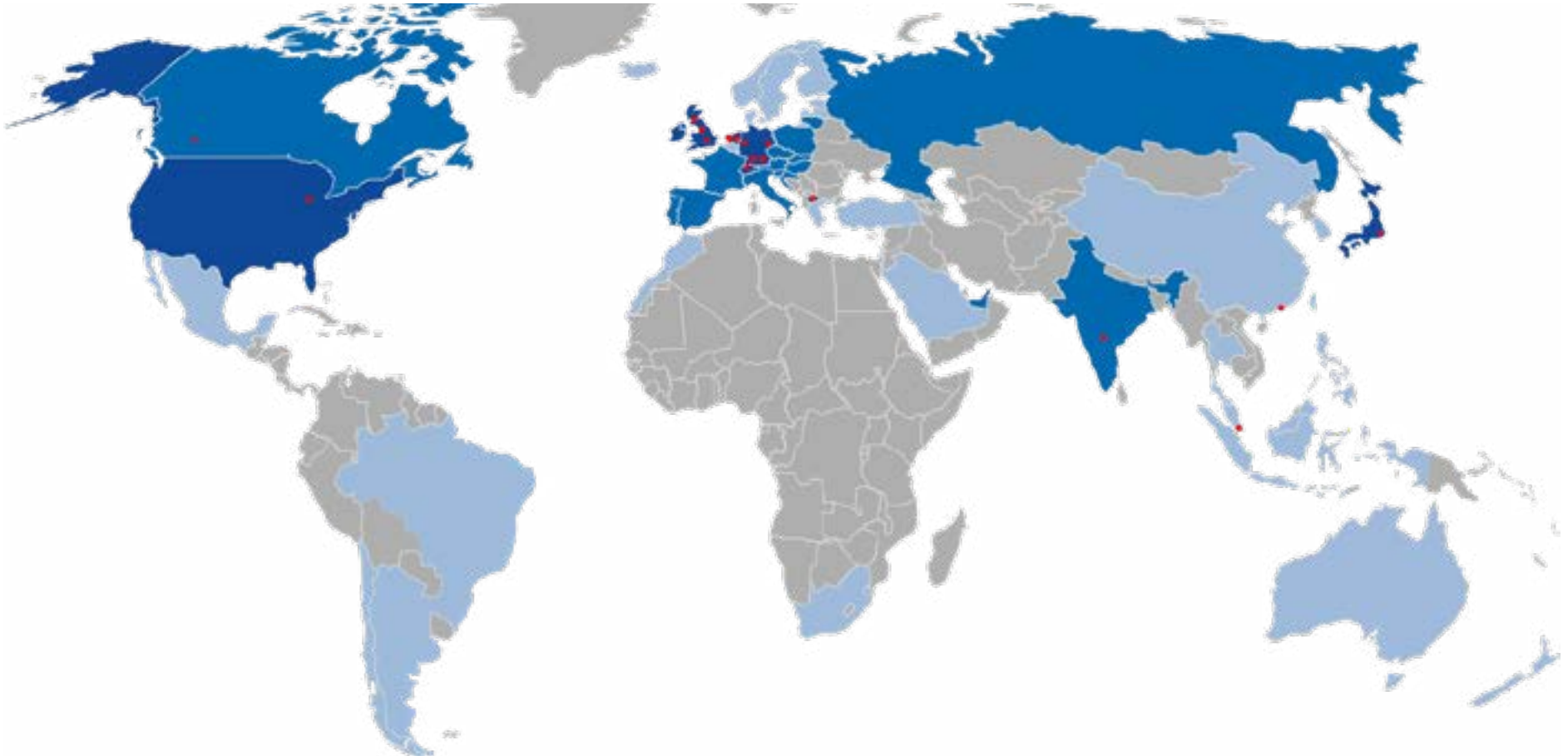
As a Microsoft Solution Integrator we connect data, cloud software, apps and infrastructure to build future-proof IT strategies for our customers. We leverage Microsoft's Azure cloud platform, Dynamics 365 and our in-house, industry-specific solutions to develop the best strategy for our client's digital transformation and journey to the cloud.

Founded in 1989, HSO has grown into one of the ***world's leading Microsoft partners.*** With 650+ employees across North America, Europe and Asia, we support local and international businesses in multiple industries with digital technology to make a difference.



# *HSO Global Reach*

6+ "home" countries   Native resources in 20+ countries, 30+ languages   Clients and projects delivered to 60+ countries   HSO offices





# *Dedicated, results oriented and customer focused*

**PRESIDENT'S CLUB**  
*for Microsoft Dynamics*

Our project delivery capabilities rely on more than two decades of practical experience, having delivered thousands of successful implementations in countries all over the world.

HSO is a truly global company with a team of highly-qualified global Microsoft experts. Focused solely on Microsoft solutions, we are dedicated to ensuring an efficient and consistent approach to multinational projects.

**INNER CIRCLE**  
*for Microsoft Dynamics*

HSO is a member of the Microsoft Dynamics Inner Circle for over 12 years and proud to be honored as the 'most customer-focused' Microsoft partner.

The HSO International team acts as a link between our HSO local country offices, HSO Alliance partners and customers to minimize risk and support the smooth running of multi-country projects.



Our global capability allows us to provide a Global Managed Services organization offering 24/7 international support for the roll-out and maintenance of our solutions.

A photograph of three business professionals in an office setting. A man in a dark blue suit on the left is giving a high-five to a woman in a tan blazer in the center. Another man in a dark suit is standing behind her, also giving a high-five. They are all smiling and appear to be celebrating a success. The office has large windows in the background showing a cityscape, and several laptops and office phones are on desks in the foreground.

# WHAT MAKES HSO TRULY DIFFERENT?

- 25+ years of systems integration experience
- Proven industry-focused expertise with solutions powered by Microsoft technology
- In-house developed IP for industries including Field Service, Equipment Rental and more.
- Global capability with international references (our team has completed hundreds of international projects in over 60 countries)
- Skilled competency and strong understanding of market needs
- Predictable, process-oriented results
- A client-centric technology practice

## *Want to Learn More?* Contact HSO

Do you have specific system needs, such as implementation or support for your global company?

Contact us today to discuss your requirements.

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Buffalo Grove, IL 60089  
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MENU

1500

Projects

13

Offices

650

Employees



the results company

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Since 1989, HSO has been a Microsoft Solution integrator and has become a successful ICT company with more than 550 employees and offices in Europe, North America and Asia. HSO supports local and international companies in retail, wholesale distribution, manufacturing and service with their digital transformation journey. The foundation for this is Microsoft Dynamics 365: A complete platform of CRM, ERP, Office 365 and BI software. HSO takes care of the implementation, optimization and 24/7 support of these cloud solutions. HSO belongs to the Microsoft Dynamics Inner Circle and is proud to have been named the 'most customer-oriented Microsoft partner'.