



Microsoft D365 Business Analyst

HSO is seeking an experienced Microsoft Dynamics D365 Business Analyst to perform software requirement analysis, outreach to clients, end-users and management, as well as conduct gap analysis.

Minimum Requirements:

- Five years of experience as a Business Analyst, Solutions or Technical Architect or Technical Consultant
- Experience must include creating requirement specifications based on Architecture/Design/Detailing of Processes
In-depth functional knowledge of Microsoft Dynamics AX/D365
- Microsoft D365 implementation and heavy integrations experience
- Possess both functional and technical expertise
- Business analysis and process engineering skills a plus
- Experience reviewing business needs, researching potential solutions and providing solid process and technical recommendations
- Excellent communication, planning and organization skills
- Ability to communicate technical aspects to non-technical shareholders.
- Strong customer relationship skills
- High level of initiative and accountability for deliverables and deadlines
- Logical thinking skills and methodical approach to work

Desired Qualifications:

- Certification in Microsoft Dynamics AX/D365
- Microsoft Dynamics AX 2012/D365 experience
- Bachelor's Degree in Computer Science (Applications), Engineering, Math, Science, Technology, or related field

Responsibilities:

- Business process consulting
- Customer interviews and information
- Gathering Developing 'as is' functional design specifications
- Developing 'to be' functional design specifications
- Gap analysis
- Developing technical design specifications
- Program specific reports and queries for clients
- Installation and configuration
- Project management
- Change management
- Performing and/or managing conference room pilots
- Performing staff & user training
- Writing technical and user documentation
- Project status communications with the customer and HSO management



Additional Information:

- Ability to establish priorities and work independently
- Ability to travel to client locations, as required.
- English: Fluent.
- US legal employment status.
- Must possess a valid US driver's License.
- Full-time, US-based virtual office position.

About HSO North America

HSO North America is a leading provider of innovative enterprise business solutions that improve the results of our clients. Founded in 1989, HSO specializes in implementing, integrating, optimizing and maintaining enterprise solutions based on Microsoft Dynamics AX/D365, CRM and Office365. We work with multinational enterprises in the following industries: Retail, Equipment Rental, Field Services, Energy, Oil & Gas, Professional Services and Manufacturing. HSO is an Equal Opportunity Employer. We promote equal employment opportunities to all employees and applicants and do not discriminate on the basis of race, religion, color, creed, national origin, sex, age, sexual orientation, status as a protected disabled or Vietnam Era Veteran, disability, or any other legally protected status.