

The Hso logo consists of the letters 'Hso' in a bold, white, sans-serif font, enclosed within a white rectangular box. The background of the entire advertisement is a blurred image of a car's dashboard, featuring several illuminated gauges with orange and red needles and scales, set against a dark blue background with a faint world map.

the results company

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## Driving Maximum Value from your Existing Solution

# HSO Professional Services can assist

Proactive services from a Microsoft Dynamics Partner you can trust

Improved systems deliver:

High Level Customer Service | Brand Protection | Improved Efficiency | Reduced Staff Frustration | Increased Profitability

Since 1989, HSO has been a Microsoft Solution integrator and has become a successful ICT company with more than 650 employees and offices in Europe, North America and Asia. HSO supports local and international companies in retail, wholesale distribution, manufacturing and service with their digital transformation journey. The foundation for this is Microsoft Dynamics 365: A complete platform of CRM, ERP, Office 365 and BI software. HSO takes care of the implementation, optimisation and 24/7 support of these cloud solutions. HSO belongs to the Microsoft Dynamics Inner Circle and is proud to have been named the 'most customer-oriented Microsoft partner'.

More information about HSO can be found at [www.hso.com](http://www.hso.com). Follow us on Twitter via [@HSO\\_Tweets](https://twitter.com/HSO_Tweets).

# Driving Maximum Value from your Existing Solution

## Functional QuickScans

Are you looking to drive more efficiencies through your business and respond to increasing customer demand by extending the use of Microsoft technologies?

Could you benefit from additional functionality from our latest partner solutions?

### WHAT'S INCLUDED:

- Review current processes
- Interview key staff members
- Identify pain points/inefficiencies
- Map against current and future business needs
- Produce & present report of recommendations

### POSSIBLE SUPPORTING SERVICES:

- Application configuration & optimisation
- Solution standardisation
- Implementation of Microsoft & third party solutions
- Enhanced reporting

## "TimeBank" Service Days

Enjoy greater value by pre-booking Professional Service days in advance by using our "TimeBank" service.

Working with you to better understand your business objectives, and to provide the most appropriate and timely resources as your Trusted Advisor, to deliver planned incremental improvements over the long term.

### WHAT'S INCLUDED:

An agreed number of pre-ordered service days that can include:

- Application Consultant
- Development
- Project Management
- System Engineer
- Solution Architect
- Cloud Architect

\* To be taken within 12 months of contract date, unless otherwise agreed.

Available for Microsoft AX V4.0, 2009, 2012 & Dynamics 365